

# SRM SERVICE AND REPAIR FORM

For safer return shipping, we recommend you add your work address, to ensure someone will be able to sign for it. We can also leave it at your door at your risk, if so please tick the box



Office use only

## Shipping Return Form

Please

Name:

Business:

Address:

Postcode/State:

Country:

Mobile:

Email:

Please list any new components you would like to order and/or describe problems you are experiencing with your SRM Training System and ship to our Oceania Office.

W.O#:	Date received:	
1. PM#:	Type:	
Slope:	Other:	
2. PM#:	Type:	
Slope:	Other:	
3. PM#:	Type:	
Slope:	Other:	
PC #:	Type:	Colour:
PC #:	Type:	Colour:
PC #:	Type:	Colour:

(Systems carry 3-Year Warranty excluding battery and wear parts, 2 years for parts before 2012)

Payment Information. Once we have received the items we will confirm repair/service cost unless under warranty.

Visa <input type="checkbox"/>	MasterCard <input type="checkbox"/>
Card Number:	Name on Card:
Expiration Date:	CVV:

## SRM Oceania 2017 Repair and Service cost

Power meter battery change (wired or wireless), clean internally, reseal and check	\$90.00
Power meter recalibration	\$90.00
Power meter / Power control Electronic board	\$450.00
Power meter decal change (price includes decal)	\$50.00
Power meter wired sending lid	\$175.00
Power meter Wireless lid	\$90.00
Power control, rechargeable battery	\$90.00
Power control IV, battery change, clean, reseal	\$130.00
Replacement of front cover on powercontrol including keyboard	\$115.00
Power control keyboard	\$55.00
Power control Upper box	\$50.00
Power control Lower box with plug	\$100.000
Power control display	\$200
Additional service work	\$85.00 /hr + Parts

All prices excludes 10% GST and return freight using Australian Post Express services

PLEASE ensure SRM power crank equipment is sent for repair in a clean state otherwise a cleaning charge of \$40.00 + GST will be made as the systems need to be clean prior to any electronics work taking place.

Please send cranks with pedal OFF but rings ON. If you require calibration please include the Left Hand crank as well.

Turn round time is normally 3-5 working days, please enquire if you require an express service – additional charges may apply. Occasionally equipment will need to be returned to SRM-Germany for complex repair situations - the cost of this will be added to your invoice but we will inform you prior to any action being taken.

**Please print and send your items to:**  
**SRM Oceania**  
**226 Magill Road**  
**Beulah Park, 5067**  
**Australia**

**[soren@srm.de](mailto:soren@srm.de) Thank you**